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# HOPEX V2R1 UPDATE 3 CP07

## Known Issues

October 1, 2020

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## 1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control...) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	<p>With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.</p> <p>Solutions include:</p> <ul style="list-style-type: none"> <li>- Use a navigator other than IE.</li> <li>- Do not go through a proxy (some users may have this possibility).</li> <li>- Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.</li> </ul>
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

## 2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login

<b>General Purpose</b>	Collaboration	18785	Cannot send email (cloud mail server)
<b>General Purpose</b>	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
<b>General Purpose</b>	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
<b>General Purpose</b>	Diagram	7673	Unexpected behavior when creating Message Flow (drag and drop and mouse wheel)
<b>General Purpose</b>	Diagram	25527	Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox)
<b>General Purpose</b>	Diagram	25536	Shapes cannot include transparent images
<b>General Purpose</b>	Diagram	34691	Unexpected behavior feature 'Search in diagram' (list not sorted by MetaClass, from HOPEX V2R1)
<b>General Purpose</b>	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
<b>General Purpose</b>	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
<b>General Purpose</b>	Report (MS Word)	25469	Margins not considered in generated Report (MS Word) in RTF/DOCX mode
<b>General Purpose</b>	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
<b>General Purpose</b>	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
<b>General Purpose</b>	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
<b>General Purpose</b>	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
<b>General Purpose</b>	Workflow	25534	Cannot cancel a workflow transition once it is triggered
<b>General Purpose</b>		9460	Cannot connect default library in Person properties
<b>General Purpose</b>		10603	Unexpected behavior when exploring a selection of objects
<b>General Purpose</b>		19036	Key shortcut CTRL+i hides text (text editor in Windows Front-End)

General Purpose		20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		37069	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
HOPEX Business Architecture	Diagram	7642	Unexpected display for connections with variant of System Process
HOPEX Business Process Analysis	Diagram	17056	Unexpected display in diagrams (view 'Drawing objects' unchecked and shape version 'From HOPEX V1R3')
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX Power Studio	Report (MS Word)	8062	Orientation of Report Template (MS Word) is not considered (DOCX generation mode)
HOPEX Power Studio	Report (MS Word)	11368	Cannot control style of table of content
HOPEX Power Studio		7869	Person(System) can be connected to multiple Writing access area at creation
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		27463	Debugging stop point not considered when debugging macro
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

### 3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7272	Unexpected list of data repositories at login
General Purpose	Desktop	31276	Class not displayed in tree after changing stereotype to Entity
General Purpose	Import Visio	8305	Cannot set Event Type in Visio import
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web front end)
General Purpose		16914	drag & drop in a text field does not work (Web Front-end)
General Purpose		17736	Cannot test tagged values in advanced search
General Purpose		19029	Unexpected behavior with hyperlink (Explorer desktop, browse mode)
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
HOPEX Enterprise Risk Management	Workflow	30564	Unexpected behavior workflow transition (Person Group, Web SSO)
HOPEX Information Architecture	Import Visio	32954	Cannot map Class attributes when importing from Visio
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool

<b>HOPEX IT Architecture</b>	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
<b>HOPEX IT Architecture</b>		37180	No control of name uniqueness for Enterprise Agent Component
<b>HOPEX IT Architecture</b>		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
<b>HOPEX IT Portfolio Management</b>		23601	Empty page after filling out an open questionnaire from the mail received following a Data Call on an application
<b>HOPEX IT Strategy</b>	Property Page	19837	Unexpected PropertyPage content and commands on Drivers
<b>HOPEX Power Studio</b>	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
<b>HOPEX Viewer</b>	Licencing	26174	Unexpected display for license information (Viewer profile, RW)

