



MEGA
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HOPEX V3 CP5 Known Issues

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Content

1. Known Issues not scheduled yet.....	3
2. Products Limits.....	4
3. Known issues related to an identified case	8

1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control...) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	<p>With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.</p> <p>Solutions include:</p> <ul style="list-style-type: none"> - Use a navigator other than IE. - Do not go through a proxy (some users may have this possibility). - Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose		34323	Incorrect display of columns in matrix (Stylesheet V2R1 style)
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login
General Purpose	Collaboration	25529	Mail notification can be slow and generate log if recipient is not specified
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
	Desktop	23765	Unexpected process mgwspro when starting SSP component
General Purpose	Desktop	25538	Change of display in navigation tree (owned elements of package)
General Purpose	Diagram	22297	Error in diagrams after migration from HOPEX V1R3 to HOPEX V2R1 (specific data)
General Purpose	Diagram	25527	Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox)
General Purpose	Diagram	25535	No highlight when working with pool (HTML 5)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Diagram	25545	Unexpected behavior when inserting shape in diagram ('Snap to grid')
General Purpose	Diagram	25551	Embedded shapes are refreshed only when opening diagram
General Purpose	Import/Export Excel	25540	Excel import of large files can be slow
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
	Web Administration	18665	Error when clicking on button 'Generate a difference file' (MGR file, wizard 'Compare and Align', download)
General Purpose	Web Administration	20345	Generate comparison report in CSV format
General Purpose	Web Service	15161	Metaclass Icon customization in mega_usr cannot be different in different environments if the icon filename is the same
General Purpose	Web Site (Creation, Generation...)	25537	When a web site generation is scheduled in background the profile/confidentiality is not considered.
General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
General Purpose	Workflow	20344	Workflow status is not updated automatically is list of Organizational Process (mass update mode)
General Purpose	Workflow	24408	Unexpected behavior regarding property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		7550	Unexpected display when zooming in web page (template Enterprise portal)
General Purpose		11977	Cannot connect Business Process using query 'Propose Business Process' in Organizational Process properties
General Purpose		12806	Incorrect licencing (ROM_F)
General Purpose		13592	Unexpected display when converting report Report Business Capability Map to PDF
		19295	Error when exporting a large volume of data to Excel
		20359	Empty picture in collaboration panel when no object is selected

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose		20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25526	The current windows language is considered when converting Float to String (VB script error)
General Purpose		25528	'Back' button of the browser is not supported with HOPEX Front-End (IE, Chrome, Firefox)
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25531	Assistant mode of query editor does not enable to build advanced queries
General Purpose		25532	Issue when moving interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		25546	Only translatable MetaAttribute can be indexed for full search
General Purpose		25547	Cannot trigger automatic resizing when displaying widget
General Purpose		25550	Report "Risk by Objective and Risk Type" mouseover tooltip is not intuitive
General Purpose		33143	Unexpected warning message when initializing datamart data
		18523	Missing predicate values when changing data language
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
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HOPEX IT Portfolio Management	Property Page	35105	Unexpected display of tab for Org-unit and Application
HOPEX IT Portfolio Management	Report	22344	Cannot run report Business Capability Map Breakdown (specific data)
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Product	Subsystem	Problem Number	Problem Synopsis
HOPEX IT Risk Management	Assessment	10400	Display is not guaranteed for question title exceeding 512 char.
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HOPEX Power Studio	Report (MS Word)	8062	Orientation of Report Template (MS Word) is not considered (DOCX generation mode)
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code
HOPEX Power Studio		7869	Person(System) can be connected to multiple Writing access area at creation
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		11368	Cannot control style of table of content
HOPEX Power Studio		27463	Debugging stop point not considered when debugging macro
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7272	Unexpected list of data repositories at login
General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Import Visio	8305	Cannot set Event Type in Visio import
General Purpose	Import/Export Excel	20440	Unexpected behavior in Excel export wizard (run registered query using popup menu 'Process')
General Purpose	Instant Report	15224	Hopex.exe can freeze when generating instant report (Windows Front-End, specific scenario)
General Purpose	Instant Report	31937	Incorrect display of Instant Report of type Quantitative Bar Chart (limited width)
General Purpose	Web Connection	14414	Cannot connect to Windows Front-End (data repository with special char in name)
General Purpose	Web Site (Creation, Generation...)	21303	Web site generation fails when reading access diagram is not compiled
General Purpose		7018	Unexpected display of matrix (query computing rows)
General Purpose		7277	Use specific template to import Concept using Excel - see KB 00005531
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
General Purpose		13568	Unexpected display for Owner of Package (Library displayed twice)
General Purpose		16125	Terminologies may not be considered in certain GUIs (ex DoDAF in Excel import/export wizards)

Product	Feature	Problem Number	Problem Synopsis
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end)
General Purpose		17736	Cannot test tagged values in advanced search
General Purpose		19029	Unexpected behavior with hyperlink (Explorer desktop, browse mode)
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
General Purpose		21134	Some drag & drop actions have no effect with the edge browser
General Purpose		16914	drag & drop in a text field does not work (Web Front-end)
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
General Purpose		28913	Error when duplicating Oracle Repository
HOPEX ArchiMate		7127	Unexpected display in wizard 'Add Owned EA Elements'
General Purpose	Property Page	25286	Unexpected display for column 'Library' in web list (processing of char square bracket)
HOPEX Business Process Analysis	Workflow	26318	Unexpected error when triggering a transition (custom workflow definition)
HOPEX Business Process Analysis		13234	Cannot set transition parameters when executing transition in mass transition mode
HOPEX DODAF2		17223	Terminologies may not be considered in certain GUIs (ex DoDAF in Excel import/export wizards)
HOPEX Enterprise Risk Management	Workflow	30564	Unexpected behavior workflow transition (Person Group, Web SSO)
HOPEX Information Architecture	Import Visio	32954	Cannot map Class attributes when importing from Visio
HOPEX Internal Control	Assessment	23360	It is possible to close Questionnaire with unanswered mandatory questions

Product	Feature	Problem Number	Problem Synopsis
HOPEX Internal Control	Property Page	15744	Properties can be closed when mandatory properties are not set (docked pane)
HOPEX Internal Control	Property Page	16696	Profile 'Internal Controller', the theme removal wizard should not propose to disconnect a theme
HOPEX Internal Control		33777	Unexpected behaviors of Questions with DropDownList, RadioButton, Checkbox in workpapers
HOPEX IT Architecture	Diagram	15315	Cannot connect object to Sketching Item for certain Metaclass
HOPEX IT Architecture	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool
HOPEX IT Architecture		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
HOPEX IT Architecture		23933	Unexpected definition of Service Point after duplication (specific scenario)
HOPEX IT Portfolio Management		6788	Unexpected behavior for Dashboard 'Applications and Deployment by Owner'
HOPEX NAF	Tree	26939	Object imported in library is not displayed in NAF tree
HOPEX Power Studio	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
HOPEX Viewer	Licencing	26174	Unexpected display for license information (Viewer profile, RW)
HOPEX Viewer		10845	Current object is not identified in Collaboration panel

