# HOPEX V3 CP6
# Known Issues

January 26, 2020

# Content

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# 1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

| Product | Problem Synopsis |
|---|---|
| **HOPEX Assessment** | Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control…) is higher than several hundreds. |
| **HOPEX IT Portfolio Management** | Import from Technopedia with filter on software technology can be slow |
| **HOPEX Power Studio – RTF Reports** | When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet. |
| **HOPEX Power Studio – RTF Reports** | Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported. |
| **HOPEX Installation and Deployment** | With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.<br><br>Solutions include:<br>- Use a navigator other than IE.<br>- Do not go through a proxy (some users may have this possibility).<br>- Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261. |
| **HOPEX Installation and Deployment** | Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547. |

# 2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

| Product | Subsystem | Problem Number | Problem Synopsis |
|---|---|---|---|
| **General Purpose** | | 34323 | Incorrect display of columns in matrix (Stylesheet V2R1 style) |

| Product | Subsystem | Problem Number | Problem Synopsis |
|---------|-----------|----------------|------------------|
| **General Purpose** | Authentication and Security | 7769 | Cannot prevent concurrent connection with same login |
| **General Purpose** | Collaboration | 25529 | Mail notification can be slow and generate log if recipient is not specified |
| **General Purpose** | Desktop | 18754 | Unexpected behavior when resetting option 'Active modeling regulation' |
| | Desktop | 23765 | Unexpected process mgwspro when starting SSP component |
| **General Purpose** | Desktop | 25538 | Change of display in navigation tree (owned elements of package) |
| **General Purpose** | Diagram | 22297 | Error in diagrams after migration from HOPEX V1R3 to HOPEX V2R1 (specific data) |
| **General Purpose** | Diagram | 25527 | Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox) |
| **General Purpose** | Diagram | 25535 | No highlight when working with pool (HTML 5) |
| **General Purpose** | Diagram | 25536 | Shapes cannot include transparent images |
| **General Purpose** | Diagram | 25545 | Unexpected behavior when inserting shape in diagram ('Snap to grid') |
| **General Purpose** | Diagram | 25551 | Embedded shapes are refreshed only when opening diagram |
| **General Purpose** | Import/Export Excel | 25540 | Excel import of large files can be slow |
| **General Purpose** | Import/Export Excel | 25552 | Writing access area cannot be updated by Excel import wizard |
| **General Purpose** | Report (MS Word) | 6612 | Unexpected formatting in Report (MS Word) |
| **General Purpose** | Report (MS Word) | 25548 | Edition of RTF descriptor is not compatible with 64-bit version of MS Word |
| | Web Administration | 18665 | Error when clicking on button 'Generate a difference file' (MGR file, wizard 'Compare and Align', download) |
| **General Purpose** | Web Administration | 20345 | Generate comparison report in CSV format |

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| Product | Subsystem | Problem Number | Problem Synopsis |
|---------|-----------|----------------|------------------|
| General Purpose | Web Service | 15161 | Metaclass Icon customization in mega_usr cannot be different in different environments if the icon filename is the same |
| General Purpose | Web Site (Creation, Generation...) | 25537 | When a web site generation is scheduled in background the profile/confidentiality is not considered. |
| General Purpose | Web Site (Creation, Generation...) | 25543 | Cannot update web site properties using Web Front-End |
| General Purpose | Workflow | 20344 | Workflow status is not updated automatically is list of Organizational Process (mass update mode) |
| General Purpose | Workflow | 24408 | Unexpected behavior regarding property page (status updated by workflow) |
| General Purpose | Workflow | 25533 | Workflows Transition Time is aligned with UTC Time and not local time |
| General Purpose | Workflow | 25534 | Cannot cancel a workflow transition once it is triggered |
| General Purpose | | 7550 | Unexpected display when zooming in web page (template Enterprise portal) |
| General Purpose | | 11977 | Cannot connect Business Process using query 'Propose Business Process' in Organizational Process properties |
| General Purpose | | 12806 | Incorrect licencing (ROM_F) |
| General Purpose | | 13592 | Unexpected display when converting report Report Business Capability Map to PDF |
| | | 19295 | Error when exporting a large volume of data to Excel |
| | | 20359 | Empty picture in collaboration panel when no object is selected |
| General Purpose | | 20387 | Lists display line shifts when the chrome zoom level is not 100%. |
| General Purpose | | 23136 | Unexpected behavior of propagation for feature 'Lock an object' |
| General Purpose | | 25526 | The current windows language is considered when converting Float to String (VB script error) |
| General Purpose | | 25528 | 'Back' button of the browser is not supported with HOPEX Front-End (IE, Chrome, Firefox) |

| Product | Subsystem | Problem Number | Problem Synopsis |
|---|---|---|---|
| **General Purpose** | | 25530 | The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar |
| **General Purpose** | | 25531 | Assistant mode of query editor does not enable to build advanced queries |
| **General Purpose** | | 25532 | Issue when moving interaction using the shortcut (key 'SHIFT') |
| **General Purpose** | | 25541 | Cannot change reading access area (system objects) |
| **General Purpose** | | 25542 | Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime' |
| **General Purpose** | | 25546 | Only translatable MetaAttribute can be indexed for full search |
| **General Purpose** | | 25547 | Cannot trigger automatic resizing when displaying widget |
| **General Purpose** | | 25550 | Report "Risk by Objective and Risk Type" mouseover tooltip is not intuitive |
| **General Purpose** | | 33143 | Unexpected warning message when initializing datamart data |
| | | 18523 | Missing predicate values when changing data language |
| **HOPEX IT Architecture** | Diagram | 24477 | Cannot customize style of shape for Interaction shape |
| **HOPEX IT Architecture** | Diagram | 24477 | Cannot customize style of shape for Interaction shape |
| **HOPEX IT Portfolio Management** | Property Page | 35105 | Unexpected display of tab for Org-unit and Application |
| **HOPEX IT Portfolio Management** | Report | 22344 | Cannot run report Business Capability Map Breakdown (specific data) |
| **HOPEX IT Portfolio Management** | Report | 22344 | Cannot run report Business Capability Map Breakdown (specific data) |
| **HOPEX IT Risk Management** | Assessment | 10400 | Display is not guaranteed for question title exceeding 512 char. |
| **HOPEX IT Risk Management** | Assessment | 10400 | Display is not guaranteed for question title exceeding 512 char. |
| **HOPEX Power Studio** | Report (MS Word) | 8062 | Orientation of Report Template (MS Word) is not considered (DOCX generation mode) |
| **HOPEX Power Studio** | | 9477 | Cannot create easily a Type for Descriptor |

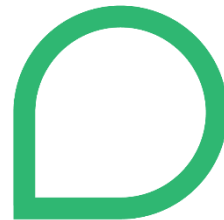| Product | Subsystem | Problem Number | Problem Synopsis |
|---|---|---|---|
| **HOPEX Power Studio** | | 28492 | RefreshContext is needed after import of command updating macro code |
| **HOPEX Power Studio** | | 7869 | Person(System) can be connected to multiple Writing access area at creation |
| **HOPEX Power Studio** | | 9477 | Cannot create easily a Type for Descriptor |
| **HOPEX Power Studio** | | 11368 | Cannot control style of table of content |
| **HOPEX Power Studio** | | 27463 | Debugging stop point not considered when debugging macro |
| **HOPEX Power Studio** | | 28492 | RefreshContext is needed after import of command updating macro code |

# 3.    Known issues related to an identified case

| Product | Feature | Problem Number | Problem Synopsis |
|---|---|---|---|
| **General Purpose** | Authentication and Security | 7272 | Unexpected list of data repositories at login |
| **General Purpose** | Desktop | 17917 | Unexpected count for all items (filtered list, raw mode) |
| **General Purpose** | Import Visio | 8305 | Cannot set Event Type in Visio import |
| **General Purpose** | Import/Export Excel | 20440 | Unexpected behavior in Excel export wizard (run registered query using popup menu 'Process') |
| **General Purpose** | Instant Report | 15224 | Hopex.exe can freeze when generating instant report (Windows Front-End, specific scenario) |
| **General Purpose** | Instant Report | 31937 | Incorrect display of Instant Report of type Quantitative Bar Chart (limited width) |
| **General Purpose** | Web Connection | 14414 | Cannot connect to Windows Front-End (data repository with special char in name) |
| **General Purpose** | Web Site (Creation, Generation...) | 21303 | Web site generation fails when reading access diagram is not compiled |
| **General Purpose** | | 7018 | Unexpected display of matrix (query computing rows) |

| Product | Feature | Problem Number | Problem Synopsis |
|---|---|---|---|
| General Purpose | | 7277 | Use specific template to import Concept using Excel - see KB 00005531 |
| General Purpose | | 13500 | Unexpected behavior with Drag and Drop on Dashboard page |
| General Purpose | | 13568 | Unexpected display for Owner of Package (Library displayed twice) |
| General Purpose | | 16125 | Terminologies may not be considered in certain GUIs (ex DoDAF in Excel import/export wzards) |
| General Purpose | | 16590 | Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end) |
| General Purpose | | 17736 | Cannot test tagged values in advanced search |
| General Purpose | | 19029 | Unexpected behavior with hyperlink (Explorer desktop, browse mode) |
| General Purpose | | 19121 | Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end) |
| General Purpose | | 21134 | Some drag & drop actions have no effect with the edge browser |
| General Purpose | | 16914 | drag & drop in a text field does not work (Web Front-end) |
| General Purpose | | 26155 | Profile Assignment 's Validity Date is not taken into account |
| General Purpose | | 28913 | Error when duplicating Oracle Repository |
| HOPEX ArchiMate | | 7127 | Unexpected display in wizard 'Add Owned EA Elements' |
| General Purpose | Property Page | 25286 | Unexpected display for column 'Library' in web list (processing of char square bracket) |
| HOPEX Business Process Analysis | Workflow | 26318 | Unexpected error when triggering a transition (custom workflow definition) |

| Product | Feature | Problem Number | Problem Synopsis |
|---------|---------|----------------|------------------|
| **HOPEX Business Process Analysis** | | 13234 | Cannot set transition parameters when executing transition in mass transition mode |
| **HOPEX DODAF2** | | 17223 | Terminologies may not be considered in certain GUIs (ex DoDAF in Excel import/export wzards) |
| **HOPEX Enterprise Risk Management** | Workflow | 30564 | Unexpected behavior workflow transition (Person Group, Web SSO) |
| **HOPEX Information Architecture** | Import Visio | 32954 | Cannot map Class attributes when importing from Visio |
| **HOPEX Internal Control** | Assessment | 23360 | It is possible to close Questionnaire with unanswered mandatory questions |
| **HOPEX Internal Control** | Property Page | 15744 | Properties can be closed when mandatory properties are not set (docked pane) |
| **HOPEX Internal Control** | Property Page | 16696 | Profile 'Internal Controller', the theme removal wizard should not propose to disconnect a theme |
| **HOPEX Internal Control** | | 33777 | Unexpected behaviors of Questions with DropDownList,RadioButton,Checkbox in workpapers |
| **HOPEX IT Architecture** | Diagram | 15315 | Cannot connect object to Sketching Item for certain Metaclass |
| **HOPEX IT Architecture** | Diagram | 21710 | Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows) |
| **HOPEX IT Architecture** | Diagram | 19872 | Some diagrams describing Application System are not available in dive tool |
| **HOPEX IT Architecture** | | 14259 | Unexpected behavior with button 'Workflow' in list of EA Projects |
| **HOPEX IT Architecture** | | 23933 | Unexpected definition of Service Point after duplication (specific scenario) |
| **HOPEX IT Portfolio Management** | | 6788 | Unexpected behavior for Dashboard 'Applications and Deployment by Owner' |
| **HOPEX NAF** | Tree | 26939 | Object imported in library is not displayed in NAF tree |
| **HOPEX Power Studio** | Property Page | 12659 | Bitfield MetaAttribute cannot be displayed in Web Front-End |
| **HOPEX Viewer** | Licencing | 26174 | Unexpected display for license information (Viewer profile, RW) |

| Product | Feature | Problem Number | Problem Synopsis |
|---------|---------|----------------|------------------|
| **HOPEX Viewer** | | 10845 | Current object is not identified in Collaboration panel |

Closing Message (optional)