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HOPEX V3 CP7

Known Issues

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1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control...) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	<p>With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.</p> <p>Solutions include:</p> <ul style="list-style-type: none"> - Use a navigator other than IE. - Do not go through a proxy (some users may have this possibility). - Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Collaboration	18785	Cannot send email (cloud mail server)
General Purpose	Dataset	55585	Different display after exporting a report DataSet to Excel (merged cells)
General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
General Purpose	Desktop	25538	Change of display in navigation tree (owned elements of package)
General Purpose	Diagram	7673	Unexpected behavior when creating Message Flow (drag and drop and mouse wheel)
General Purpose	Diagram	25527	Correct display in HOPEX Front-End is not supported if zoom different from 100% (IE, Chrome, Firefox, Edge)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Diagram	34691	Unexpected behavior feature 'Search in diagram' (list not sorted by MetaClass, from HOPEX V2R1)
General Purpose	Diagram	44938	Error when loading diagram displaying objects
General Purpose	HOPEX360 Web Site	38602	The calendar used to search the lists is in English
General Purpose	HOPEX360 Web Site	38603	The columns of the lists cannot be resized
General Purpose	HOPEX360 Web Site	38604	Inactive button at the bottom of the lists
General Purpose	Import Visio	8305	Cannot set Event Type in Visio import
General Purpose	Import Visio	59334	Incorrect Visio import (specific case with technical component aspose V17.12.0.0)

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
General Purpose	Property Page	20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose	Property Page	39092	Section 'Attachment' not displayed in certain property page (HF problem)
General Purpose	Property Page	39258	Unexpected behavior in property page (_LegAttribute)
General Purpose	Property Page	53087	Cannot initialize field (modal mode)
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25469	Margins are not considered in generated Report (MS Word) in RTF/DOCX mode
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
General Purpose	Wizard	49646	Unexpected behavior with compatibility option (Previous operation of "Delete" and "Disconnect" buttons)
General Purpose	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		7550	Unexpected display when zooming in web page (template Enterprise portal)
General Purpose		9460	Cannot connect default library in Person properties
General Purpose		10603	Unexpected behavior when exploring a selection of objects
General Purpose		19036	Key shortcut CTRL+i hides text (text editor in Windows Front-End)

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose		19295	Error when exporting a large volume of data to Excel
General Purpose		20359	Empty picture in collaboration panel when no object is selected
General Purpose		21134	Some drag & drop actions have no effect with the Edge browser (Edge classic)
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25528	'Back' button of the browser is not supported with HOPEX Front-End (IE, Chrome, Firefox)
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		37069	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
General Purpose		49305	Question short name should be equal to Question title
General Purpose		57105	IIS Configuration and Application Pools
General Purpose		59774	Wrong generation of CNIL format Excel report
General Purpose		26318	Unexpected error when triggering a transition (custom workflow definition)
General Purpose		6788	Unexpected behavior for Dashboard 'Applications and Deployment by Owner'
HOPEX Business Architecture	Diagram	7642	Unexpected display for connections with variant of System Process
HOPEX Business Process Analysis	Diagram	17056	Unexpected display in diagrams (view 'Drawing objects' unchecked and shape version 'From HOPEX V1R3')
HOPEX Enterprise Risk Management	Workflow	30564	Unexpected behavior workflow transition (Person Group, Web SSO)
HOPEX Internal Control	Property Page	16696	Profile 'Internal Controller', the theme removal wizard should not propose to disconnect a theme
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX IT Portfolio Management	Desktop	40897	Unexpected display in explorer tool (metamodel not filtered in right pane)

Product	Subsystem	Problem Number	Problem Synopsis
HOPEX IT Portfolio Management	Report	57697	Cannot add multiple chapters report as 'Application Obsolescence' to Dashboard
HOPEX IT Risk Management	Assessment	10400	Display is not guaranteed for question title exceeding 512 char.
HOPEX IT Risk Management		38461	When launching a direct assessment on a risk/control it should be pre-filled with previous answers
HOPEX Power Studio	Report (MS Word)	8062	Orientation of Report Template (MS Word) is not considered (DOCX generation mode)
HOPEX Power Studio	Report (MS Word)	11368	Cannot control style of table of content
HOPEX Power Studio		7869	Person(System) can be connected to multiple Writing access area at creation
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login
General Purpose	Authentication and Security	7272	Unexpected list of data repositories at login
General Purpose	Collaboration	35406	Incorrect behavior when following or stopping following a locked object
General Purpose	Import/Export Excel	20440	Unexpected behavior in Excel export wizard (run registered query using popup menu 'Process')
General Purpose	Indexing / Full Search	40195	Unexpected display of page numbers is full search result
General Purpose	Instant Report	31937	Incorrect display of Instant Report of type Quantitative Bar Chart (limited width)
General Purpose	Instant Report	15224	Hopex.exe can freeze when generating instant report (Windows Front-End, specific scenario)
General Purpose	Property Page	25286	Unexpected display for column 'Library' in web list (processing of char square bracket)
General Purpose	Property Page	38521	Cannot control MetaAttribute displayed in MetaAttributeGroup using Object UIs access tool
General Purpose	Web Connection	14414	Cannot connect to Windows Front-End (data repository with special char in name)
General Purpose	Web Site (Creation, Generation...)	21303	Display warning when reading access diagram is not compiled
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web front end)
General Purpose		17736	Cannot test tagged values (abstract properties) in advanced search

Product	Feature	Problem Number	Problem Synopsis
General Purpose		46418	Accented characters are not supported in environment name
General Purpose		13568	Unexpected display for Owner of Package (Library displayed twice in tree 'Home')
General Purpose		19029	Unexpected behavior with hyperlink (Explorer desktop, browse mode)
General Purpose		42524	Abnormal slowness when importing MGRs files
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
General Purpose		28913	Error when duplicating Oracle Repository
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
HOPEX Business Architecture	Wizard	48806	Missing control when creating Business Capability Fulfillment
HOPEX DODAF2		17223	Terminologies may not be considered in certain GUIs (ex DoDAF in Excel import/export wizards)
HOPEX General Data Protection Regulation		59639	Unexpected warning 'An HQ entity is already defined' when creating Establishment
HOPEX General Data Protection Regulation		59640	Cannot create Establishment (profile 'Data protection Officer')
HOPEX Internal Control	Assessment	44600	Slow performances when opening certain questionnaires
HOPEX Internal Control	Assessment	23360	It is possible to close Questionnaire with unanswered mandatory questions (classic questionnaire engine)
HOPEX IT Architecture	Diagram	43571	Unexpected display for 'Application flow' related to 'Application flow channel' (diagram type 'Scenario of Application System Flows')
HOPEX IT Architecture	Diagram	15315	Cannot connect object to Sketching Item for certain Metaclass

Product	Feature	Problem Number	Problem Synopsis
HOPEX IT Architecture	Diagram	43715	Link end style not saved (Infrastructure Assembly Structure Diagram)
HOPEX IT Architecture	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool
HOPEX IT Architecture		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
HOPEX NAF	Tree	26939	Object imported in library is not displayed in NAF tree
HOPEX Power Studio	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
HOPEX Power Studio	Web Site (Creation, Generation...)	38325	Improve clickable zone in SVG image for diagrams (objects displayed within a shape)
HOPEX Viewer	Licencing	26174	Unexpected display for license information (Viewer profile, RW)

