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# HOPEX V4 CP2

## Known Issues

November 24, 2020

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## 1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control...) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	<p>With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.</p> <p>Solutions include:</p> <ul style="list-style-type: none"> <li>- Use a navigator other than IE.</li> <li>- Do not go through a proxy (some users may have this possibility).</li> <li>- Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.</li> </ul>
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

## 2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login

General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
General Purpose	Diagram	25527	Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
General Purpose	Property Page	39092	Section 'Attachment' not displayed in certain property page
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
General Purpose	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'

General Purpose		35125	When Questionnaire Builder is seen as a matrix, the metatests and computed questions are not taken into account
General Purpose		37069	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX IT Risk Management		41221	Prevent update of options to define incident currency and threshold at user level
HOPEX Power Studio		9477	Cannot easily create a Type for Descriptor
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

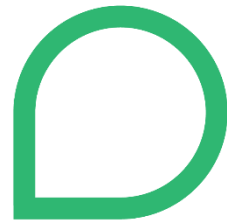
### 3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7272	Unexpected list of data repositories at login
General Purpose	Desktop	31276	Class not displayed in tree after changing stereotype to Entity
General Purpose	Import Visio	8305	Cannot set Event Type in Visio import
General Purpose	Import/Export Excel	20440	Unexpected behavior in Excel export wizard (run registered query using popup menu 'Process')
General Purpose	Indexing / Full Search	40195	Unexpected display of page numbers is full search result
General Purpose	Instant Report	31937	Incorrect display of Instant Report of type Quantitative Bar Chart (limited width)
General Purpose	Property Page	38521	Cannot control MetaAttribute displayed in MetaAttributeGroup using Object UIs access tool
General Purpose	Web Site (Creation, Generation...)	21303	Display warning when reading access diagram is not compiled

<b>General Purpose</b>	Web Site (Creation, Generation...)	40269	Unexpected behavior with field on External Reference type Url in static web site
<b>General Purpose</b>		13500	Unexpected behavior with Drag and Drop on Dashboard page
<b>General Purpose</b>		13568	Unexpected display for Owner of Package (Library displayed twice in tree 'Home')
<b>General Purpose</b>		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end)
<b>General Purpose</b>		16914	drag & drop in a text field does not work (Web Front-end)
<b>General Purpose</b>		17736	Cannot test tagged values in advanced search
<b>General Purpose</b>		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
<b>General Purpose</b>		25531	Assistant mode of query editor does not enable to build advanced queries (Web Front-End)
<b>General Purpose</b>		26155	Profile Assignment 's Validity Date is not taken into account
<b>General Purpose</b>		36686	Display of Terms in other languages than term language is not supported
<b>General Purpose</b>		40893	UAS/Windows(Active Directory) : Default Connection Group is ignored
<b>HOPEX Enterprise Risk Management</b>	Workflow	30564	Unexpected behavior workflow transition (Person Group, Web SSO)
<b>HOPEX Information Architecture</b>	Import Visio	32954	Cannot map Class attributes when importing from Visio
<b>HOPEX Internal Control</b>	Property Page	15744	Properties can be closed when mandatory properties are not set (docked pane)
<b>HOPEX Internal Control</b>	Property Page	16696	Profile 'Internal Controller', the theme removal wizard should not propose to disconnect a theme

<b>HOPEX IT Architecture</b>	Diagram	15315	Cannot connect object to Sketching Item for certain Metaclass
<b>HOPEX IT Architecture</b>	Diagram	19872	Some diagrams describing Application System are not available in dive tool
<b>HOPEX IT Architecture</b>	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
<b>HOPEX IT Architecture</b>		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
<b>HOPEX IT Architecture</b>		23933	Unexpected definition of Service Point after duplication (specific scenario)
<b>HOPEX IT Architecture</b>		37180	No control of name uniqueness for Enterprise Agent Component
<b>HOPEX IT Portfolio Management</b>	Desktop	40897	Unexpected display in explorer tool (metamodel not filtered in right pane)
<b>HOPEX IT Portfolio Management</b>		6788	Unexpected behavior for Dashboard 'Applications and Deployment by Owner'
<b>HOPEX NAF</b>	Tree	26939	Object imported in library is not displayed in NAF tree
<b>HOPEX Power Studio</b>	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
<b>HOPEX Power Studio</b>	Web Site (Creation, Generation...)	38325	Improve clickable zone in SVG image for diagrams (objects displayed within a shape)
<b>HOPEX Viewer</b>	Licencing	26174	Unexpected display for license information (Viewer profile, RW)





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