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HOPEX V4 CP3

Known Issues

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Content

1. Known Issues not scheduled yet.....	3
2. Products Limits.....	3
3. Known issues related to an identified case	6

1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control...) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	<p>With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server.</p> <p>Solutions include:</p> <ul style="list-style-type: none"> - Use a navigator other than IE. - Do not go through a proxy (some users may have this possibility). - Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login

General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
General Purpose	Diagram	25527	Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
General Purpose	Property Page	39092	Section 'Attachment' not displayed in certain property page (HF problem)
General Purpose	Property Page	39258	Unexpected behavior in property page (_LegAttribute)
General Purpose	Property Page	20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
General Purpose	Report (MS Word)	46611	unexpected behavior when deleting an MS word report
General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
General Purpose	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar

General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		35125	When Questionnaire Builder is seen as a matrix, the metatests and computed questions are not taken into account
General Purpose		37069	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38602	The calendar used to search the lists is in English
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38603	The columns of the lists cannot be resized
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38604	Inactive button at the bottom of the lists
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX IT Risk Management		38461	When launching a direct assessment on a risk/control it should be pre-filled with previous answers
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Diagram	42674	Diagrams : Bad display of Participant
General Purpose	Property Page	38521	Cannot control MetaAttribute displayed in MetaAttributeGroup using Object UIs access tool
General Purpose	Property Page	40301	Unexpected message when editing text in tab General > Translation (object protected, data access rule)
General Purpose	Web Site (Creation, Generation...)	21303	Display warning when reading access diagram is not compiled
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end)
General Purpose		16914	drag & drop in a text field does not work (Web Front-end)
General Purpose		17736	Cannot test tagged values in advanced search
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
General Purpose		38686	Unexpected behavior of share breadcrumb
General Purpose		45442	Display of indicators in tree 'Home' is not supported (modeling regulation)

HOPEX Information Architecture	Import Visio	32954	Cannot map Class attributes when importing from Visio
HOPEX Information Architecture		46432	Unexpected result in concept creation : concept name is missing
HOPEX Internal Control	Assessment	46457	Missing translation in a notification email
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool
HOPEX IT Architecture	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
HOPEX IT Architecture		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
HOPEX Power Studio	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
HOPEX Power Studio	Report	45162	Report Style not considered for Dendrogram report
HOPEX Power Studio	Web Site (Creation, Generation...)	38325	Improve clickable zone in SVG image for diagrams (objects displayed within a shape)
HOPEX Power Studio	Web Site (Creation, Generation...)	46464	No clickage zone in image page (static web site, SVG image format)
HOPEX Viewer	Licencing	26174	Unexpected display for license information (Viewer profile, RW)

