HOPEX V4 CP4
Known Issues

June 22, 2021

Content

MEGA International

Headquarters: 9 avenue René Coty - 75014 Paris, France
Phone +33 (0)1 42 75 40 00 - Fax +33 (0)1 42 75 40 95 - www.mega.com

1.   Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control…) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server. Solutions include: - Use a navigator other than IE. - Do not go through a proxy (some users may have this possibility). - Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose		49305	Question short name should be equal to Question title
General Purpose	Authentication and Security	7769	Cannot prevent concurrent connection with same login
General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
General Purpose	Diagram	25527	Changing zoom is not supported with HOPEX Front-End (IE, Chrome, Firefox, Edge)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Diagram	44938	Error when loading diagram displaying objects
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
General Purpose	Property Page	20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose	Property Page	39092	Section 'Attachment' not displayed in certain property page (HF problem)
General Purpose	Property Page	39258	Unexpected behavior in property page (_LegAttribute)
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word
General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End

General Purpose	Wizard	49646	Unexpected behavior with compatibility option (Previous operation of "Delete" and "Disconnect" buttons)
General Purpose	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25530	The daylight saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		35125	When Questionnaire Builder is seen as a matrix, the metatests and computed questions are not taken into account
General Purpose		**37069**	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38602	The calendar used to search the lists is in English
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38603	The columns of the lists cannot be resized
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38604	Inactive button at the bottom of the lists
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX IT Risk Management		38461	When launching a direct assessment on a risk/control it should be pre-filled with previous answers

HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis
General Purpose	Diagram	43433	Unexpected slowness when moving all objects displayed in a diagram (Application Environnent Diagram)
General Purpose	Property Page	38521	Cannot control MetaAttribute displayed in MetaAttributeGroup using Object UIs access tool
General Purpose		49800	Unexpected behavior for tile 'All Activities'
General Purpose		46418	Accented characters are not supported in environment name
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
General Purpose		17736	Cannot test tagged values (abstract properties) in advanced search
General Purpose		16914	drag & drop in a text field does not work (Web Front-end)
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end)
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
HOPEX Business Architecture	Tree	48512	The Working Environment tree cannot be unfold
HOPEX Business Process Analysis	Diagram	48587	Tabular Diagram - Tabular format is lost after creation
HOPEX Business Process Analysis	Diagram	48232	Difficulty of moving objects in a Value Stream diagram

HOPEX Business Process Analysis	Diagram	47659	Diagram : Infinite loading in "Colors and Borders" wizard on participants
HOPEX Business Process Analysis		47663	Unexpected Lock command on a Locked Participant
HOPEX Information Architecture	Import Visio	32954	Cannot map Class attributes when importing from Visio
HOPEX Information Architecture	Property Page	47325	Cannot control scope of Breakdown report (Table in Relational Data Map, 'Functional ownership')
HOPEX Information Architecture		48603	Unexpected empty tree of Regulatory Frameworks
HOPEX Information Architecture		43068	Unexpected Behavior of Realization Matrix command
HOPEX Internal Control	Wizard	43682	Standard Data Access Rules do not apply if user belongs to Person Group
HOPEX IT Architecture	Diagram	48514	Environment Diagram - initialization - the objects are not well positioned
HOPEX IT Architecture	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool
HOPEX IT Architecture		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
HOPEX Power Studio	Report	47881	Order of entry parameters is not considered (TreeSet Definition)
HOPEX Power Studio	Report	45162	Report Style not considered for Dendrogram report
HOPEX Power Studio	Web Site (Creation, Generation...)	38325	Improve clickable zone in SVG image for diagrams (objects displayed within a shape)
HOPEX Power Studio		45964	Bold BI Dashboard Unexpected Js Error occured when using combobox
HOPEX Viewer	Licencing	26174	Unexpected display for license information (Viewer profile, RW)

MEGA
SEE THE BIGGER PICTURE