HOPEX V4 CP5
Known Issues

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Content

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1. Known Issues not scheduled yet

This section identifies a non-exhaustive set of known issues not scheduled yet or with no case number assigned.

Product	Problem Synopsis
HOPEX Assessment	Direct and Multiple Assessment tools fail (time out) when the number of contexts of assessed objects (Risk, Control…) is higher than several hundreds.
HOPEX IT Portfolio Management	Import from Technopedia with filter on software technology can be slow
HOPEX Power Studio – RTF Reports	When converting reports to RTF format to generate RTF documents from HOPEX Web Front-End, slight modifications may appear in the documents produced and it can be necessary to review the style sheet.
HOPEX Power Studio – RTF Reports	Insertion of images in report (MS Word) is highly problematic in terms of performance, for this reason this feature is not supported.
HOPEX Installation and Deployment	With some versions of Internet Explorer (IE) and authentication method (NTLM, Kerberos, etc.), certain incompatibilities prevent the POST data of some queries from reaching the server. Solutions include: - Use a navigator other than IE. - Do not go through a proxy (some users may have this possibility). - Configure the proxy used. This configuration should be performed by the proxy administrator. The procedure varies depending on the type of proxy. However, it usually consists in adding an excluding rule that refers to the IP address of the HOPEX web server involved. The consequence is that traffic between this web server and the HTML client will not be controlled (not authenticated). See KB 00005261.
HOPEX Installation and Deployment	Configuration of dashboard and tiles are lost after installation on another machine. See related KB 00007547.

2. Products Limits

This section identifies a non-exhaustive set of limits of the Products

Product	Subsystem	Problem Number	Problem Synopsis
General Purpose		49305	Question short name should be equal to Question title

General Purpose	Collaboration	18785	Cannot send email (cloud mail server)
General Purpose	Dataset	55585	Different display after exporting a report DataSet to Excel (merged cells)
General Purpose	Desktop	17917	Unexpected count for all items (filtered list, raw mode)
General Purpose	Desktop	18754	Unexpected behavior when resetting option 'Active modeling regulation'
General Purpose	Diagram	7673	Unexpected behavior when creating Message Flow (drag and drop and mouse wheel)
General Purpose	Diagram	25527	Correct display in HOPEX Front-End is not supported if zoom different from 100% (IE, Chrome, Firefox, Edge)
General Purpose	Diagram	25536	Shapes cannot include transparent images
General Purpose	Diagram	34691	Unexpected behavior feature 'Search in diagram' (list not sorted by MetaClass, from HOPEX V2R1)
General Purpose	Diagram	44938	Error when loading diagram displaying objects
General Purpose	Import Visio	8305	Cannot set Event Type in Visio import
General Purpose	Import/Export Excel	25552	Writing access area cannot be updated by Excel import wizard
General Purpose	Property Page	20387	Lists display line shifts when the chrome zoom level is not 100%.
General Purpose	Property Page	39092	Section 'Attachment' not displayed in certain property page (HF problem)
General Purpose	Property Page	39258	Unexpected behavior in property page (_LegAttribute)
General Purpose	Report (MS Word)	6612	Unexpected formatting in Report (MS Word)
General Purpose	Report (MS Word)	25469	Margins are not considered in generated Report (MS Word) in RTF/DOCX mode
General Purpose	Report (MS Word)	25548	Edition of RTF descriptor is not compatible with 64-bit version of MS Word

General Purpose	Web Site (Creation, Generation...)	25543	Cannot update web site properties using Web Front-End
General Purpose	Wizard	49646	Unexpected behavior with compatibility option (Previous operation of "Delete" and "Disconnect" buttons)
General Purpose	Workflow	24408	Unexpected behavior regarding docked property page (status updated by workflow)
General Purpose	Workflow	25533	Workflows Transition Time is aligned with UTC Time and not local time
General Purpose	Workflow	25534	Cannot cancel a workflow transition once it is triggered
General Purpose		9460	Cannot connect default library in Person properties
General Purpose		10603	Unexpected behavior when exploring a selection of objects
General Purpose		19036	Key shortcut CTRL+i hides text (text editor in Windows Front-End)
General Purpose		23136	Unexpected behavior of propagation for feature 'Lock an object'
General Purpose		25530	The daylight-saving time (time difference for summer/winter) is not considered for SSP/Steering calendar
General Purpose		25532	Cannot move interaction using the shortcut (key 'SHIFT')
General Purpose		25541	Cannot change reading access area (system objects)
General Purpose		25542	Cannot enter date value prior to 1970/01/01 for MetaAttribute 'DateTime'
General Purpose		35125	When Questionnaire Builder is seen as a matrix, the metatests and computed questions are not taken into account
General Purpose		37069	Cannot set property 'Default text format' of MetaAttribute 'Comment' to HTML
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38602	The calendar used to search the lists is in English

HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38603	The columns of the lists cannot be resized
HOPEX Business Architecture & Strategic Planning	HOPEX360 Web Site	38604	Inactive button at the bottom of the lists
HOPEX Business Architecture	Diagram	7642	Unexpected display for connections with variant of System Process
HOPEX Business Process Analysis	Diagram	17056	Unexpected display in diagrams (view 'Drawing objects' unchecked and shape version 'From HOPEX V1R3')
HOPEX Enterprise Risk Management	Workflow	30564	Unexpected behavior workflow transition (Person Group, Web SSO)
HOPEX IT Architecture	Diagram	24477	Cannot customize style of shape for Interaction shape
HOPEX IT Architecture	Diagram	49867	Cannot move interaction using key SHIFT (Application Environment Diagram describing Application Environment)
HOPEX IT Portfolio Management	Report	57697	Cannot add multiple chapters report as 'Application Obsolescence' to Dashboard
HOPEX IT Risk Management		38461	When launching a direct assessment on a risk/control it should be pre-filled with previous answers
HOPEX Power Studio	Report (MS Word)	8062	Orientation of Report Template (MS Word) is not considered (DOCX generation mode)
HOPEX Power Studio	Report (MS Word)	11368	Cannot control style of table of content
HOPEX Power Studio		7869	Person(System) can be connected to multiple Writing access area at creation
HOPEX Power Studio		9477	Cannot create easily a Type for Descriptor
HOPEX Power Studio		27463	Debugging stop point not considered when debugging macro
HOPEX Power Studio		28492	RefreshContext is needed after import of command updating macro code

3. Known issues related to an identified case

Product	Feature	Problem Number	Problem Synopsis

HOPEX Power Studio	Property Page	12659	Bitfield MetaAttribute cannot be displayed in Web Front-End
General Purpose		13500	Unexpected behavior with Drag and Drop on Dashboard page
HOPEX IT Architecture		14259	Unexpected behavior with button 'Workflow' in list of EA Projects
General Purpose		16590	Cannot change date display format from MM/dd/YY to DD/MMM/YY (Web frond end)
General Purpose		16914	drag & drop in a text field does not work (Web Front-end)
General Purpose		17736	Cannot test tagged values (abstract properties) in advanced search
General Purpose		19121	Cannot select link related to abstract MetaAssociation (Query tool, wizard mode, Web Front-end)
HOPEX IT Architecture	Diagram	19872	Some diagrams describing Application System are not available in dive tool
HOPEX IT Architecture	Diagram	21710	Unexpected behavior when duplicating Application Flow Channel (Scenario of Application System Flows)
General Purpose		26155	Profile Assignment 's Validity Date is not taken into account
HOPEX Power Studio	Web Site (Creation, Generation...)	38325	Improve clickable zone in SVG image for diagrams (objects displayed within a shape)
General Purpose	Property Page	38521	Cannot control MetaAttribute displayed in MetaAttributeGroup using Object UIs access tool
General Purpose	Diagram	43433	Unexpected slowness when moving all objects displayed in a diagram (Application Environnent Diagram)
HOPEX Internal Control	Wizard	43682	Standard Data Access Rules do not apply if user belongs to Person Group
General Purpose	Desktop	44567	Error when running query (Query assistant, _GUIName for MetaAssociationEnd)
General Purpose		46418	Accented characters are not supported in environment name
HOPEX Information Architecture	Property Page	47325	Cannot control scope of Breakdown report (Table in Relational Data Map, 'Functional ownership')
HOPEX Business Process Analysis		47663	Unexpected Lock command on a Locked Participant
HOPEX Business Process Analysis	Diagram	48587	Tabular Diagram - Tabular format is lost after creation (pour le 1er diagramme créé en tabulaire)
General Purpose	Authentication and Security (Web)	54173	Unexpected behavior when setting password (password strength 'low')

General Purpose		58338	Name of shared diagram/Report doesn't appear in the breadcrumb